

ANO Privacy Policy

Personal Information that the Aircraft Noise Ombudsman may collect and store relates to the information provided in a complaint, feedback or request for information.

Treatment of Personal Information will vary depending on the type and purpose of the Personal Information collected, but will always be used in a manner consistent with applicable privacy laws in Australia.

If it is necessary for the purposes of investigating your complaint, personal information about you may be provided to third parties including but not limited to airport operators and other government agencies. You should be aware that if you provide Personal Information as part of a complaint, you authorize the disclosure of such information to third parties. If you do not want us to disclose your identity to a third party, we may not be able to pursue your complaint.

If you have any privacy concerns, please submit an online Feedback form:
<http://www.ano.gov.au/contacts/>

Or write to:

Aircraft Noise Ombudsman
GPO Box 1985
Canberra City
ACT 2601