

## **Aircraft Noise Ombudsman's Charter updated**

**16 December 2016**

Following a periodic review of the Aircraft Noise Ombudsman's Charter, the Board of Airservices Australia and the Chief of Air Force have endorsed an amended Charter, effective from November 2016.

The amendments included editorial improvements and clarification of the Aircraft Noise Ombudsman's review processes and operations.

The Charter is available at [http://www.ano.gov.au/about/docs/ANO\\_charter\\_2016.pdf](http://www.ano.gov.au/about/docs/ANO_charter_2016.pdf) and on the Defence and Airservices Australia websites. Previous charters are also available at <http://www.ano.gov.au/about/>.

For further information please contact:

Ron Brent  
Aircraft Noise Ombudsman  
[ano@ano.gov.au](mailto:ano@ano.gov.au) or 1800 266 040