

Aircraft Noise Ombudsman: Mr Kieran Pehm

Kieran Pehm has extensive experience working in accountability and complaint handling agencies.

He started work at the NSW Ombudsman's office investigating complaints against NSW government agencies, local government and police. He then moved to the Human Rights and Equal Opportunity Commission where he managed the investigation and conciliation of complaints of discrimination. After that, he worked at the NSW Police Integrity Commission and then the NSW Legal Services Commission, investigating and prosecuting complaints against legal practitioners.



He was appointed Deputy Commissioner of the NSW Independent Commission Against Corruption in 2001, managing the assessment, investigation and reporting on complaints of corruption. In 2004 he moved to the NSW Health Care Complaints Commission and was appointed Commissioner in 2005. In this role, he managed the conciliation, investigation and prosecution of complaints against health service organisations and individual health service providers. He completed his term as Commissioner in 2015 and, since then, has conducted a number of investigations into issues arising from the delivery of health services nationally with the Australian Commission on Safety and Quality in Health Care.